



Your Network, Our Promise

Connexion believes in using your internet connection to its fullest extent without the worry of overage charges, data caps or privacy concerns.

Fort Collins Connexion is built to handle the usage and need at each and every address we serve - today, and in the future. We built Connexion to deliver reliable, affordable internet for your home and business to not only operate, but thrive. Our promise to you is more than just “great service.” We are different from traditional Internet Service Providers (ISPs) and we promise to remain that way with our “Customer Pledge.”



While traditional ISPs employ “data caps,” Connexion puts **NO LIMITS** on how much data your organization can use monthly.



Connexion doesn't charge for “excessive usage” as we've built a network to allow each business to use as much bandwidth as needed, without interruption or degradation of service.



Connexion does not have promotional pricing - your rate is transparent at all times, with communication in advance of any changes.



Fort Collins doesn't require the long-term, multi-year contracts traditional ISPs do. We recognize that we need to continuously earn your business and simply require an initial 12-month contract.



We won't “throttle” your speeds, ever.



Connexion will never sell your information to a third party. Your data is 100% private.



When you call customer service, you're calling right here in Fort Collins. Our install and service teams are and will remain local.



Fort Collins Connexion

Here for Your Business

Your business is unique, and so are your needs. Fort Collins Connexion offers scalable and flexible options to keep your business growing.

Fort Collins Connexion is a municipal broadband network built and managed by the City of Fort Collins to deliver unprecedented internet services for your organization. With significantly faster speeds and lower latencies at a fraction of what you pay your current provider - Connexion will help your business grow and thrive, no matter its size.

Connexion was an investment in our community to help ensure Fort Collins can successfully compete in today's digital economy. Our locally staffed business with reliable and redundant infrastructure exists to help you reach your business goals. We're invested in your success, because it means success for our community.

Choosing the right internet service provider for your business is critical for both you and your business. Connexion not only offers faster, more affordable internet and VoIP phone service for your business, our consultative tech sales team helps anticipate needs, overcome challenges, and ensure business continuity.

Business Services Designed for Small, Professional & Enterprise



Business Internet Service



Business Phone (VoIP) Service



Business Continuity & Security



Service Level Agreements (SLAs)



Explore Our Business Services

Connexion business connectivity solutions provide the technology, support, and customizable services your business needs. Whether your organization is large or small, you'll be able to scale at the speed of business and optimize your connectivity.



Business Internet Service

Your business is unique, and so are your needs, so Connexion offers a variety of business services for **24x7x365 LOCAL** support with speeds for every speed need, from **250 Mbps** for small businesses to **10 Gbps** for enterprise clients.

Our peering relationships also offer you secure, one-to-one connections with the lowest latencies available.



Business Continuity & Security

Connexion was designed and engineered to strive for an "always up" connection for your business. Diverse "telecommunication huts" are in separate, secure areas of the city, each equipped with the hardware and connectivity to keep you online and running if the worst case happens. Connexion also offers direct, Layer 2 Transport or "VLAN" services to provide faster, more secure access between your multiple business locations on the Connexion network.



Business Phone (VoIP) Service

Connexion offers better and more affordable phone service for your business with VoIP service. As VoIP works only as well as the internet carrier and connection, Connexion's service is clear and reliable, with no dropped calls.



Unparalleled Service Level Agreements

Connexion offers Service Level Agreements (SLAs) to guarantee the network uptime and availability for business customers. Our SLA meets or exceeds traditional ISPs, but even more important than our SLA, is our culture of urgency. Operating the Fort Collins light and power department has trained us to prevent outages as well as fix them quickly.

Connexion is committed to maintaining 99.9% uptime and responding within an hour for repairs to restore service are initiated within four hours of on-site contact. We're not okay with outages, and you shouldn't be either. Our focus on customer service means that when/if they happen, they are short-lived, and you are kept in the communication loop so you can plan accordingly.



Business Telephone Service

Fort Collins Connexion delivers a variety of reliable phone services and solutions for your organization. Whether you need a single analog line compatible with your current equipment or an enterprise solution for 1,000+ employees, Connexion has a service level right for you.

Our team can deliver the right technology(s) for your business, depending on your needs, your budget, and your own infrastructure and hardware.

With a team of internet and telephone technicians located within the Fort Collins city limits, we're available when and where you need us. It's our job and priority to make sure your business is available when you need to be, both online and over the phone. We understand that local businesses rely on "always up" services to thrive and grow. We are your friends and neighbors and are invested in seeing Fort Collins flourish... your success is our success!



Analog Phone Lines

If you'd prefer to continue using your traditional phones, Connexion offers a solution that will prevent you from needing to purchase or lease new equipment. This service is not a VoIP telephone service and is extremely competitively priced. Analog lines are also required for fax machines if your office still uses fax. If needed Connexion can provide a hybrid solution for your organization offering both analog and Hosted PBX services.



Hosted PBX

Connexion Professional Voice offers Enterprise-grade communications solutions through our Hosted PBX (Private Branch Exchange) service. Rather than buying expensive, five or six-figure equipment for your own premises, Connexion offers cloud-based, Hosted PBX service for one to multiple-thousand users.

If your current PBX system is at or near end-of-life, you'll find the Connexion hosted PBX solution is a more affordable solution than a large capital outlay.

Even if your organization only needs a limited number of users, or "seats," your organization can benefit from the professionalism your organization can convey through Connexion's extensive features, including but not limited to:

- ✓ Business Communicator
- ✓ Call Blocker
- ✓ Call Forward
- ✓ Call Logs
- ✓ Call Transfer
- ✓ Caller ID
- ✓ Find-Me/Follow-Me
- ✓ N-way Calling
- ✓ Privacy
- ✓ Push-to-Talk
- ✓ Speed Dial
- ✓ Voicemail
- ✓ Voicemail to Email

All Connexion phone service, both Analog or Hosted PBX, take place on an entirely private Voice over **Internet Protocol** network that keeps you off the public internet. Connexion controls all endpoints on a geographically redundant and diverse network to ensure and maximize security and quality. This, combined with Connexion's robust bandwidth, ensures call qualities that exceed "traditional" phone services.