

## **Supported Devices List**

**Updated May 2024** 

Current list of known supported and tested devices for Connexion TV.

Device Type	Device Name	Supported Device Make/Model		Supported Operating System	NOTES
Apple	iPhone	Apple's currently supported iPhones (see note)		iOs 14+	https://support.apple.com/guide/iphone/supported-models-iphe3fa5df43/12.0/ios/12.0
	iPad	Apple's currently supported iPads (see note)		iOs 14 - iPadOS 14+	https://support.apple.com/guide/ipad/suppor ted-models-ipad213a25b2/ipados
	Apple TV	Apple TV (A1625), Apple TV 4K (A1842), Apple TV 4K (A2169)*		TvOS 14+	https://support.apple.com/en-us/HT200008
Android (Google)	Phone	Google	Pixel 3, 3XL, 3A, 3AXL, 4, 4XL, 4A	Android 11+	
		Samsung	Galaxy S9, S9+, S10E, S10, S10+, NOTE 9, 10, 10+ Fold		
		LG	K30, K40, G8, G8X, Q7 Plus		
	Tablet	Google	Pixel Slate		
		Samsung	Tab 5SE, S6		
	Streaming Box	Nvidia	Shield TV, Shield TV Pro	Android OS 8+	
		Xiaomi	Mi Box, Mi Box S 4K HDR		
		Ematic	Jetstream AGT418 STB	Android OS 9+	
	Set-Top Box	Arris	*Connexion VIP6102W	Android TV OS 11	*Available from Fort Collins Connexion
Amazon	Streaming Stick	Fire TV Stick (2020), Lite, Gen 2, Gen 3, Fire TV Stick 4K		Fire OS 5+	
	Streaming Box	Fire TV 3 (pendant), Fire TV Cube Gen 1, Gen 2			
Web Client	Browser	Google Chrome, Mozilla Firefox, MS Edge / IE, Safari		Most current build	
Smart TV	Amazon Fire TV Models	Element 4K, Insignia HD/4K, Toshiba HD/4K		Fire OS 5+	* PLEASE NOTE * - Must confirm full Amazon App store on TV
	Android TV Models *Select models	*Sony, *Sharp, *Phillips, *HiSense, TiVo Stream 4K, Chromecast with Google TV (2020) (excludes Google Cast support), Samsung (2019+), LG (2019+)		OS 8+	https://www.sony.com.sg/electronics/support/articles/00200248

<sup>\*\*</sup>Roku TVs are not supported or tested at this time.

## **Additional Notes:**

Although this list does not cover every possible compatible device, this is the current list of supported and tested devices. The Connexion app may run on other devices, however if not certified and tested, it may have unexpected results or failures. If you want to guarantee compatibility with our television platform, you may opt to use our Set Top Box offering. This list will change and be updated as new certified devices are added.

## **Smart TV Disclaimer:**

Our vendor has certified certain Smart TVs that can run the Connexion TV app directly without the use of an additional device. However, we have often found issues with compatibility either with the App store on the TV and/or the behavior on the device itself. Due to these QC problems, we do not recommend a Smart TV without technician validation at time of install. Please avoid any guarantee that the TV will be supported by default and note that while possible, it must be validated at time of install. Should the TV exactly match the make/models above and confirm a \* fully functional Amazon or Google Play app store, it is likely that it will work. Customers can validate this directly by searching and finding the Connexion TV App in the related app store however without this validation, we cannot assume it will be compatible.

