

# SUPPORTED DEVICES

Current list of known supported & tested devices for Connexion TV



While Connexion can only fully troubleshoot our Connexion set-top box, below is a list of alternative supported devices for Connexion TV.

Device Type	Device Name	Supported Device Make / Model	Supported Operating System	Notes	
Apple	iPhone	Apple's currently supported iPhones (see note)	iOs 14+	Learn more: <a href="https://support.apple.com">Support.Apple.com</a>	
	iPad	Apple's currently supported iPads (see note)	iOs 14 - iPadOS 14+	Learn more: <a href="https://support.apple.com">Support.Apple.com</a>	
	Apple TV	Apple TV (A1625), Apple TV 4K (A1842), Apple TV 4K (A2169)	TvOS 14+	Learn more: <a href="https://support.apple.com">Support.Apple.com</a>	
Android (Google)	Phone	Google	Pixel 3, 3XL, 3A, 3AXL, 4, 4XL, 4A	Android 11+	
		Samsung	Galaxy S9, S9+, S10E, S10, S10+, NOTE 9, 10, 10+		
			K30, K40, G8, G8X, Q7 Plus		
	Tablet	Google	Pixel Slate	Android 11+	
		Samsung	Tab 5SE, S6		
	Streaming Box	Nvidia	Shield TV, Shield TV Pro	Android OS 8+	
		Xiaomni	Mi Box, Mi Box S 4K HDR		
		Ematic	Jetstream AGT418 STB		
	Streaming Stick		TiVo Stream 4K, Chromecast with Google TV (2020)	Android OS 9+	*Excludes Google Cast support
	Set-Top Box	Evolution Digital	*Connexion EVO Pro	Android TV OS 10+	*Available from Fort Collins Connexion
Android TV Models*		*Sony, *Sharp, *Philips, *HiSense, Samsung (2021+), LG (2021+)	OS 8+	*Select models. Learn more: <a href="https://sony.com">Sony.com</a>	
Amazon	Streaming Stick		Fire TV Stick (3rd Gen), Lite (2020, 2nd Gen), 4K (1st Gen, 2nd Gen), 4K Max (2021)	Fire OS 5+	
	Streaming Box		Fire TV Cube Gen 1, Gen 2	<b>**ALL Vega OS devices are currently unsupported.</b>	
	Fire TV		Element 4K, Insignia HD/4K, Toshiba HD/4K, Omni 4K (2021+)		Must confirm full Amazon App store on TV
Web Client	Browser		Google Chrome, Mozilla Firefox, MS Edge, Safari	Most current build	

**Roku TVs are not supported or tested at this time. ALL Fire TV Sticks using Vega OS are not supported.**

## Additional Notes:

Although this list does not cover every possible compatible device, this is the current list of supported and tested devices. The Connexion app may run on other devices, however if not certified and tested, it may have unexpected results or failures. If you want to guarantee compatibility with our television platform, you may opt to use our Set Top Box offering. This list will change and be updated as new certified devices are added.

## Smart TV Disclaimer:

Our vendor has certified certain Smart TVs that can run the Connexion TV app directly without the use of an additional device. However, we have often found issues with compatibility either with the App store on the TV and/or the behavior on the device itself. Due to these QC problems, we do not recommend a Smart TV without technician validation at time of install. Please avoid any guarantee that the TV will be supported by default and note that while possible, it must be validated at time of install. Should the TV exactly match the make/models above and confirm a \* fully functional Amazon or Google Play app store, it is likely that it will work. Customers can validate this directly by searching and finding the Connexion TV App in the related app store however without this validation, we cannot assume it will be compatible.